

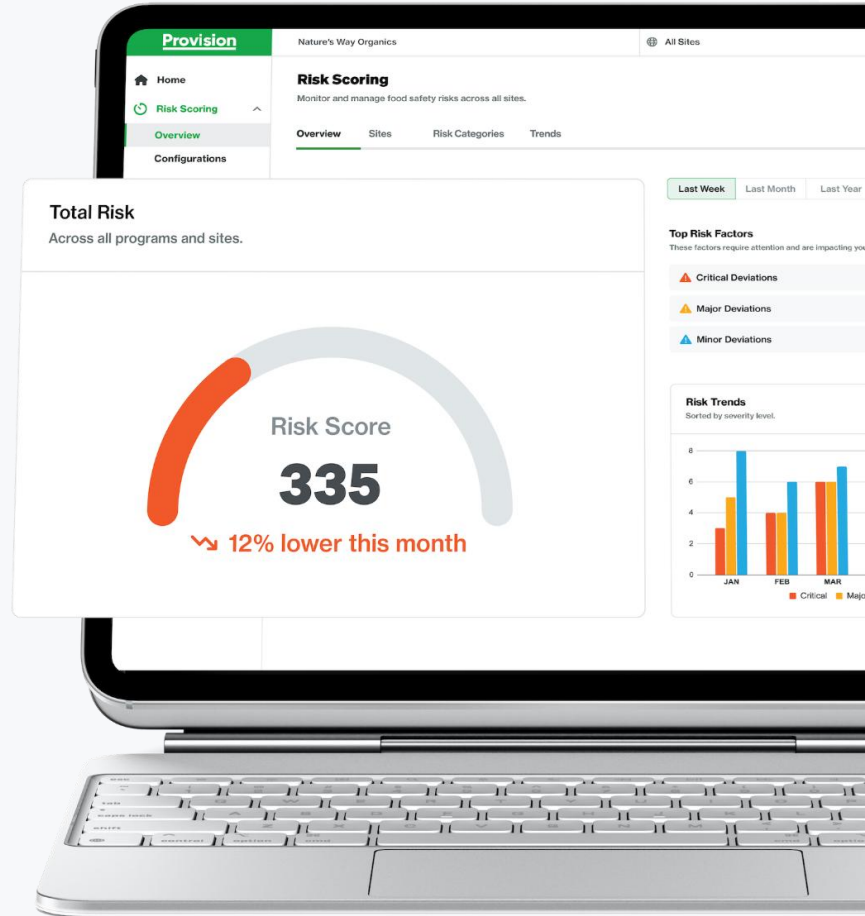


Provision



Transforming CAPAs

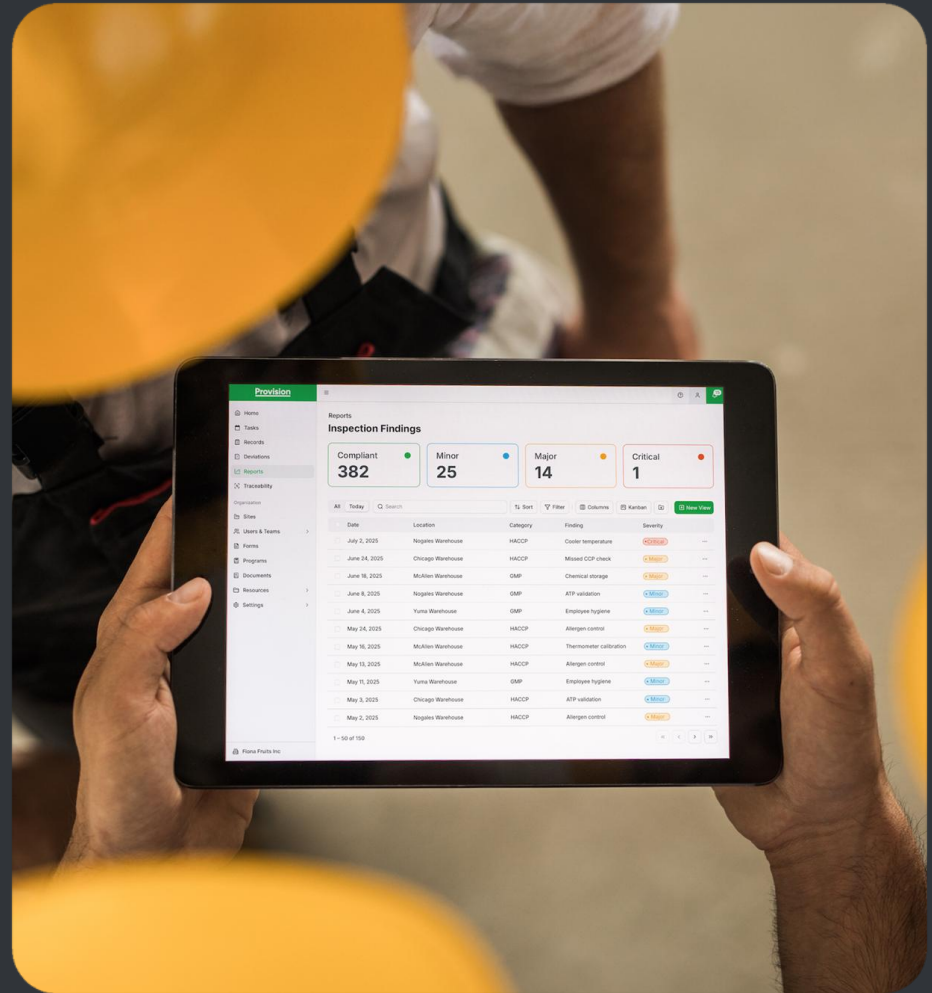
How to Level up Your
Deviation Management





Part One

The Challenges Programs Face



Reality: Teams are drowning in monitoring.

In the average facility:

150-300

Operational Rules

"Wear a hair net"

50-500

Product Specs

"Net weight 300g"

15-40

Critical Limits

"Cook to 165°F"

5K-50K

Data Points

Monthly

Detection: Manual review is slow and faulty.

In the average facility:

- ✘ Verification
1-6 hours daily
- ✘ Time Lag
12-24 hours
- ✘ Error Rate
10-15%



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CAPA: Shallow analysis leads to recurrence.

In the average facility:

- ✘ Investigation
47% have inadequate root cause
- ✘ Tracking
59% lack effectiveness verification
- ✘ Repeat Findings
29% actual vs. 5% target



Temperature
Logs.xlsx



Cleaning
Schedules.xlsx



Receiving
Records.xlsx



Pest Control
Reports.xlsx



Training
Records.xlsx



Equipment
Calibration.xlsx



Water Quality
Tests.xlsx



Allergen Control
Plan.xlsx



Audit Results.xlsx



Costs: Manual detection hits the bottom line.

In the average facility:

↑ 4%

Spoilage

Overlong holds

↑ 10%

Returns

Missed findings

↑ 90%

Production Delays

Halted lines

↑ 20%

Indirect Costs

Labor, energy, etc.



Part Two

Best Practices in Deviations & CAPA



1 Detection: Move to real-time.

- ✓ **Rules**
Build into live records, not just standalone specs
- ✓ **Flexibility**
Handle conditional criteria, not just fixed limits
- ✓ **Severity**
Automate in rules to guide real-time escalation

	Min	Max	Result
Temp °F	-	1	• Normal
Temp °F	2	9	• Major
Temp °F	10	-	• Critical

1 Detection: Streamline teamwork.

✓ Escalation

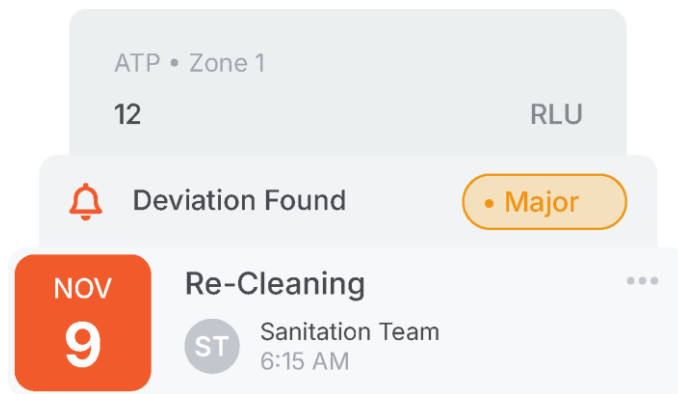
Automate live based on severity and team

✓ Handoff

Assign tasks with reminders and tracking

✓ Structure

Require linked records, not just comments



Health Check

How easy is it for your operators to log findings?

Seamless data capture encourages early, small findings – preventing late, major issues.



53%

Time Saved on Data Capture

Using Provision vs. Prior Method

2 Investigation: Power smarter CAPA.

- ✓ **Analysis**
Deep dive custom reports, not just default dashes
- ✓ **Integration**
Eliminate data silos between platforms
- ✓ **Recurrence**
Unify a view of all findings to better scout repeats

PT Production Team • Major Line 1

ST Sanitation Team • Minor Line 2

ST Sanitation Team • Minor Line 2

ST Sanitation Team • Minor Line 2

Health Check

How easy is it for your managers to run reports?

Seamless analysis encourages deeper dives – preventing misinformed CAPA.



50%

Time Saved on Management Reporting

Using Provision vs. Prior Method

3 Resolution: Launch improvements faster.

✓ Versioning

Automate SOP change history and retirement

✓ Evidence

Link any update back to the original deviation

✓ Training

Assign acknowledgment tasks in a closed loop



Weston Brown

Version 3.8

Added hand washing station to GMP inspection



Michelle Poole

Version 3.7

Added beard nets to GMP inspection



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3 Resolution: Know your effectiveness.

- ✓ Risk Scoring
Track objective, live changes in results
- ✓ Benchmarking
Test differences by team and site
- ✓ Effectiveness
Trend deviations by severity over time



Risk Score Updated

📉 12% Decrease
Last 7 Days

Health Check

How easy is it for your managers to resolve deviations?

Faster closure means faster production lines.



50%

Time Savings in Deviation Management

Using Provision vs. Prior Method



10%

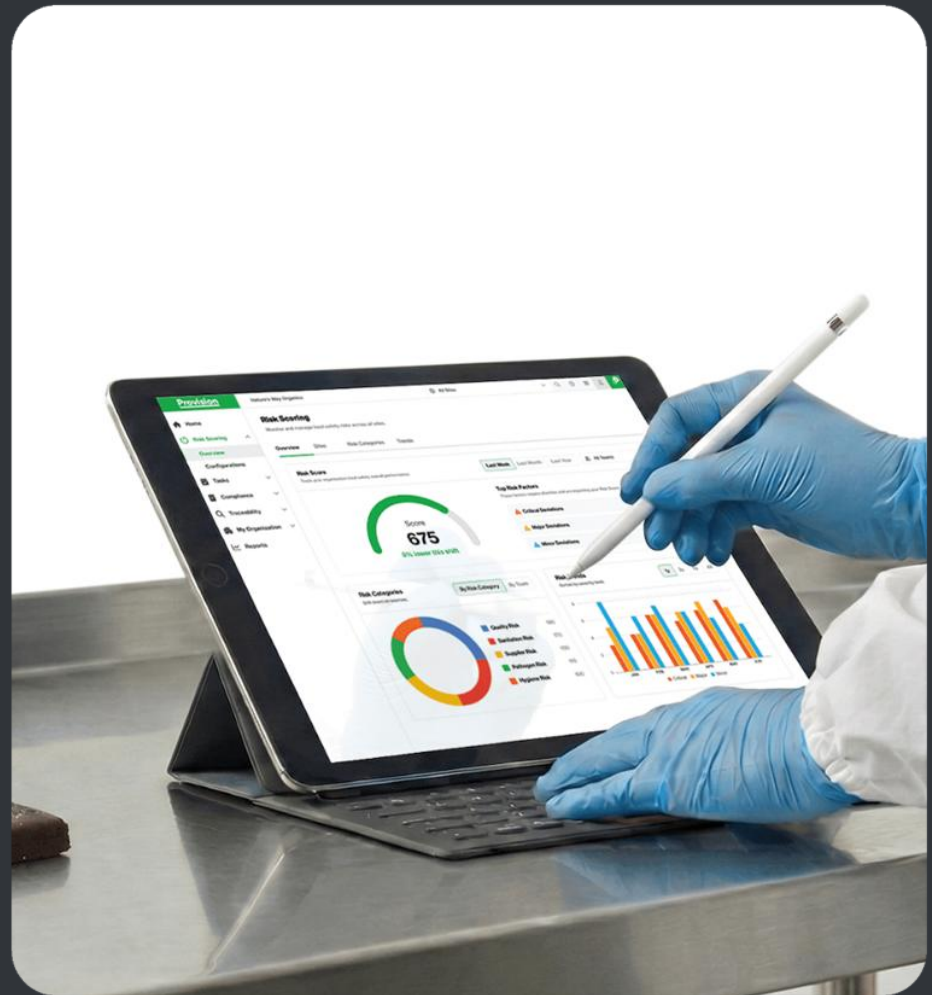
Increase in Facility Throughput

Using Provision vs. Prior Method



Part Three

Solution Demo





Auditor Recommendation



2.1 Management Commitment

2.1.1 Management Responsibility (Mandatory) (Core Clause)

Clause	Status *	Evidence
<p>2.1.1.1 - A food safety policy, signed by the senior site manager shall be established and maintained that outlines at a minimum the commitment of all site management to:</p> <ul style="list-style-type: none"> i. Supply safe food in compliance with all customer and regulatory requirements; ii. Establish and maintain a positive food safety culture within the site; iii. Establish and continually improve the site's food safety management system; and iv. Effectively communicate this policy to all personnel in a language(s) they understand. 	<p> <input type="radio"/> Compliant <input checked="" type="radio"/> Minor <input type="radio"/> Major <input type="radio"/> Critical <input type="radio"/> Exempt </p> <p style="background-color: #28a745; color: white; padding: 5px; display: inline-block;">Deviation Resolved ></p>	<p>policy out of date</p>
<p>2.1.1.2 - Site management shall build a positive food safety culture within the site that ensures that all requirements of the SQF Food Safety System are implemented and maintained.</p> <p>All personnel shall:</p> <ul style="list-style-type: none"> i. Understand and fulfill their food safety and regulatory responsibilities; ii. Notify management about actual or potential food safety issues; iii. Act to resolve food safety issues within their scope of work and 	<p> <input type="radio"/> Compliant <input type="radio"/> Minor <input type="radio"/> Major <input type="radio"/> Critical <input type="radio"/> Exempt </p>	<input type="text"/>



Reassign

Save

Submit



Wash Line CCP

Record ID
26-125-0010

📍 Site
Provision HQ

🔄 Status
In Progress

📅 Due Date
May 12, 2026, 07:00 PM

📄 Export

- Form
- Attachments
- Documents
- Linked Records
- Deviations
- History
- Information

Recording Section

Date

2026-05-05



Product *

select all that apply



Lot *

#

Dump Tank

Dump Tank

Time

01:20 PM

Chemical Used *

select one







Save

Submit




























 Open **25**
 Critical **1**
 Major **15**
 Minor **71**

All Assigned to me

Sites ▾
Filters
View ▾

Severity	Status	Date Recorded ▾	Form	Assignee	Site	Resolved At	Resolution
 Major	 Open	Today at 12:38 PM	Daily Scale Check		Provision HQ	—	— 
 Minor	 Open	Yesterday at 2:28 PM	Standard Pre-Op	Amanda Demo	Provision HQ	—	— 
 Minor	 Open	Yesterday at 1:09 PM	Standard Pre-Op	Amanda Demo	Provision HQ	—	— 
 Minor	 Open	Yesterday at 1:09 PM	Standard Pre-Op	Amanda Demo	Provision HQ	—	— 
 Minor	 In Progress	Apr 14, 10:32 AM	Standard Pre-Op	Amanda Demo	Provision HQ	—	26-104-0005 
 Minor	 In Progress	Apr 8, 5:17 PM	Internal Audit	Amanda Demo	Provision HQ	—	26-104-0009 
 Minor	 Open	Apr 8, 4:25 PM	Internal Audit	Tim Demo	Provision HQ	—	— 
 Minor	 In Progress	Apr 6, 5:59 PM	Standard Pre-Op	Amanda Demo	Provision HQ	—	26-096-0027 

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Booth 328